

Francesco Vozza

Program/Engineering Manager | PMP

HERE Technology

June 2011 - Present [Berlin, Germany]

• *Director – Professional Services*

Managing a team of ten engineers, data scientists and technical consultants, fully remotely. Working closely with customers to help them solve complex problems by developing custom solutions on top of HERE's Products and Services (location platform, mobile SDKs, app development, backend services). Main focus on Transport & Logistics and Supply Chain industries. Orchestrating with Product Management/Engineering, Architecture, Sales, Business Planning and others to design, quote and build solutions that deliver high value to our customers.

• *Senior Program Manager - Windows Mobile Apps*

Responsible for product and program management, execution and line management of the software development and QA teams for the HERE Maps mobile apps portfolio for the Microsoft platforms (Windows and Windows Phone/Tablet series).

• *Senior R&D Manager - Nokia Location Services*

Scouted, recruited and led an international team of extraordinary software professionals. Working on a Linux based mobile phone software platform with several contributors spanning a number of different time zones. Designed, built and delivered on time a feature rich and extremely polished mobile Maps application from the grounds up. The team achieved its goals through the art of skilled software craftsmanship, pragmatic no-nonsense agile practices, openness, rigorous code reviews, extensive test automation, continuous integration and, above all, true passion for perfection. I led a team of 30+ software developers, testers, integrators, product owners, UX designers, across geographies, co-creating the team culture, values and ways of working, removing obstacles, facilitating and orchestrating work and trying to get out of the way as much as possible to let the team take accountability and shine.

Vodafone Group Services

October 2009 - May 2011 [Düsseldorf, Germany]

• *Release Program Manager – Program Management Office*

As a Release Manager I was responsible for the coordination of releases of various software components (backend, frontend, iOS, Android, BB apps) as well as owning and defining the software release process for the organisation, ensuring a smooth and fast delivery and communication chain from software development to production based on the DevOps principles.

• *Development Manager - 360.com Email platform*

Responsible for the email service (backend and frontend) behind the Vodafone 360 proposition. Leading the SW development team using Scrum methodology and, ensuring smooth execution of the roadmap, communication towards internal and external partners.

Certifications

PMI (PMP)

ISPMA

Certified Scrum Master

Soft Skills

Recruiting

People focused

Pragmatic

Effective communicator

Analytical problem solver

Hands-on approach

Common sense

Program Management

Stakeholders management

Requirements engineering

Suppliers management

Planning and estimation

Risk management

Data driven decision making

Agile methodologies

Product Management

Consumer Value Proposition

Business case creation

Customer Engagement

Competitors analysis

Market Research

Product Vision/Strategy

Product Roadmap

User Research

Other Skills

Python

JS/Node

Unix/Linux

Bash

Nationality

Italian

German

Languages

Italian (MT)

English (C1)

German (B1)

Products

[Nokia Tablets/Phones](#)

770, N800/810

N900, N9

Lumia 2520

[HERE Maps for Windows](#)

Nokia Mobile Phones

January 2006 - September 2009 [Helsinki, Finland]

• Meego OS – Technical Product Manager (Connectivity MW)

Single point of contact towards Product Program, 3rd parties and other projects teams. Responsible for requirements engineering, setting quality targets, KPIs and planning resource and budget needs based on project scope and schedule. Define and prioritise Product backlog items and effectively drive backlog grooming and estimation. Identify, promote and fine-tune relevant Scrum processes and practices with the team. Daily technical coordination of a team of 20+ engineers. My team was actively involved and contributed upstream to open source projects like ConnMan, BlueZ (obexd, HFP, HSP, A2DP/AVRCP, host stack qualification) and mac80211 (TI wl1251/1271 drivers) among others.

• Meego OS – Testing Team Lead (Connectivity MW)

Testing and Integration team leader, responsible for the build, integration, and testing tools and processes for the Connectivity subsystem (WLAN, Bluetooth) of Nokia Internet Tablet devices.

Developed an infrastructure and a set of tools in python for automated software building, continuous integration and testing. Improved the efficiency and quality through test automation and introduction of lean and efficient processes. Orchestrated the work of several specialists while working on multiple tasks, independently and in a fast-moving and multicultural environment.

STMicroelectronics

January 2004 - December 2005 [Naples, Italy]

• Software Developer Embedded Linux

Developed low level software drivers (C/C++) for flash memory chips on ARM based platforms (Linux/WindowsCE). After raising awareness of linux as a growing player in the mobile OS space I was put in charge of all linux activities of the group. Started some joint research projects with the University of Naples in the field of embedded systems (RTOS, device drivers, cross compiling tools, ARM architectures) and directly supervised two MSc students during their thesis work.

Telecom Italia - Network Engineer

January 2003 - December 2003 [Bologna, Italy]

Layer 2 and 3 data center infrastructure management (Cisco/Lucent).

Education

Master in Electronics and Telecommunications Engineering

University of Ferrara (Italy) - University of Aalborg (DK)

Graduated with a score of 107/110 with a thesis on MAC protocols for wireless multi-hop networks. Thesis work carried out and defended at the Center for Person Communications (CPK) of the University of Aalborg during a one year exchange program.

After my graduation I continued for one year as a research fellow with focus on MAC protocols, developing software simulation tools for sensor networks (ns2).